



## Emergency and Disaster Information Service

Zsolt Boszormenyi

RSOE EDIS, Emergency and Disaster Information Service, Budapest, Hungary (zsolt.boszormenyi@rsoe.hu)

The Hungarian National Association of Radio Distress-Signalling and Infocommunications (RSOE) operates Emergency and Disaster Information Service (EDIS) within the frame of its own website which has the objective to monitor and document all the events on the Earth which may cause disaster or emergency. Our service is using the speed and the data spectrum of the internet to gather information. We are monitoring and processing several foreign organisation's data to get quick and certified information.

The EDIS website operated together by the General-Directorate of National Disaster Management (OKF) and RSOE, in co-operation with the Crisis Management Centre of the Ministry of Foreign Affairs, provides useful information regarding emergency situations and their prevention. Extraordinary events happening in Hungary, Europe and other areas of the World are being monitored in 24 hours per day. All events processed by RSOE EDIS are displayed real time – for the sake of international compatibility – according to the CAP protocol on a secure website. To ensure clear transparency all events are categorized separately in the RSS directory (e.g. earthquake, fire, flood, landslide, nuclear event, tornado, volcano). RSOE EDIS also contributes in dissemination of the CAP protocol in Hungary.

Beside the official information, with the help of special programs nearly 900-1000 internet press publication will be monitored and the publication containing predefined keywords will be processed. However, these „news” cannot be considered as official and reliable information, but many times we have learnt critical information from the internet press. We are screening the incoming information and storing in a central database sorted by category. After processing the information we are sending it immediately via E-Mail (or other format) for the organisations and persons who have requested it (e.g. National Disaster Management, United Nations etc.).

We are aspiring that the processed data will be validated and reliable in all cases, to avoid the possible panic situation caused by unreal information. That is why we are trying to create and keep contact with all organisations, which can provide validated information for us, to operate the RSOE EDIS.

Certainly we are publishing all incoming data and information at our website to provide up-to-date information to the citizens as well as we are publishing useful knowledge for them. We have a knowledge database, which contains all necessary information, which can help the citizens in an emergency situation. For the prevention and the most relevant information we are willing to amend our published data with the population information.