

Demonstrating change from a drop-in engagement activity through pre- and post- graffiti walls:

Thematic analysis and quantitative linguistics applied to a soundscape exhibit



Drop-in engagement activities



QMUL Festival of Communities is an example of an engagement event built out of numerous drop-in activities

Take many forms

- Hands-on activities
- Demonstrations
- Stalls
- Performances
- Exhibitions

Necessarily transient

- Engagement occurs over only a few minutes
- People arriving at different times

Sit within larger events

- People hooked to engage with activity there-and-then
- Fit within logistics of event

Challenges with evaluating drop-in activities



Impact is all about **change**

Evaluation is used for evidence to demonstrate this change

Evaluation should be:

- Commensurate to the depth of engagement
- Appropriate for the engagement experience

BUT drop-in engagement activities are transient

Methods like questionnaires are inappropriate



Integrate evaluation into the activity itself

Soundscape experience

Funded by  Queen Mary
University of London
Centre for Public Engagement



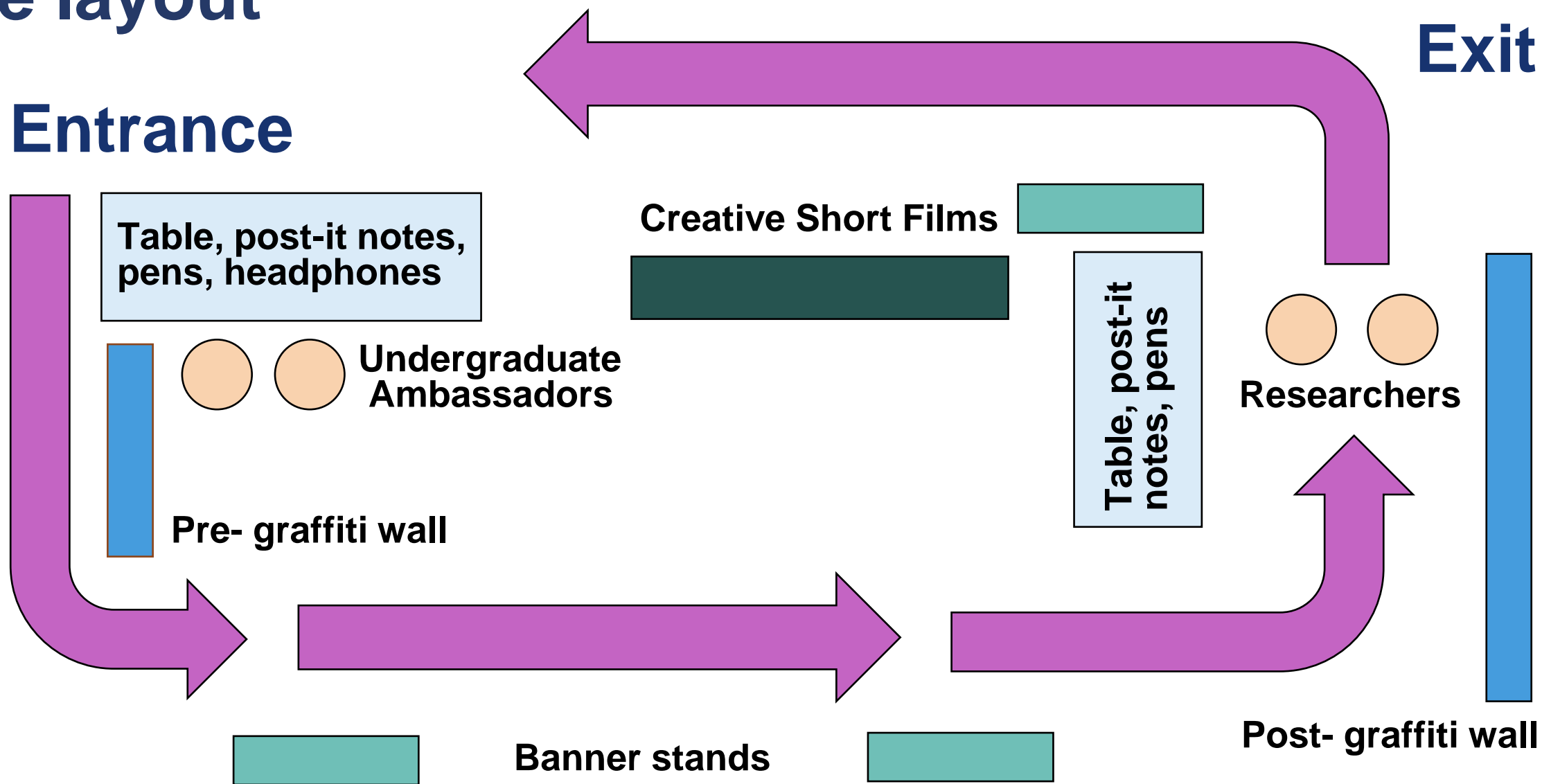
Aimed at young families during school holiday visiting the Science Museum in London, UK

Participants experience the ultra-low frequency sounds of near-Earth space made audible via wireless headphones



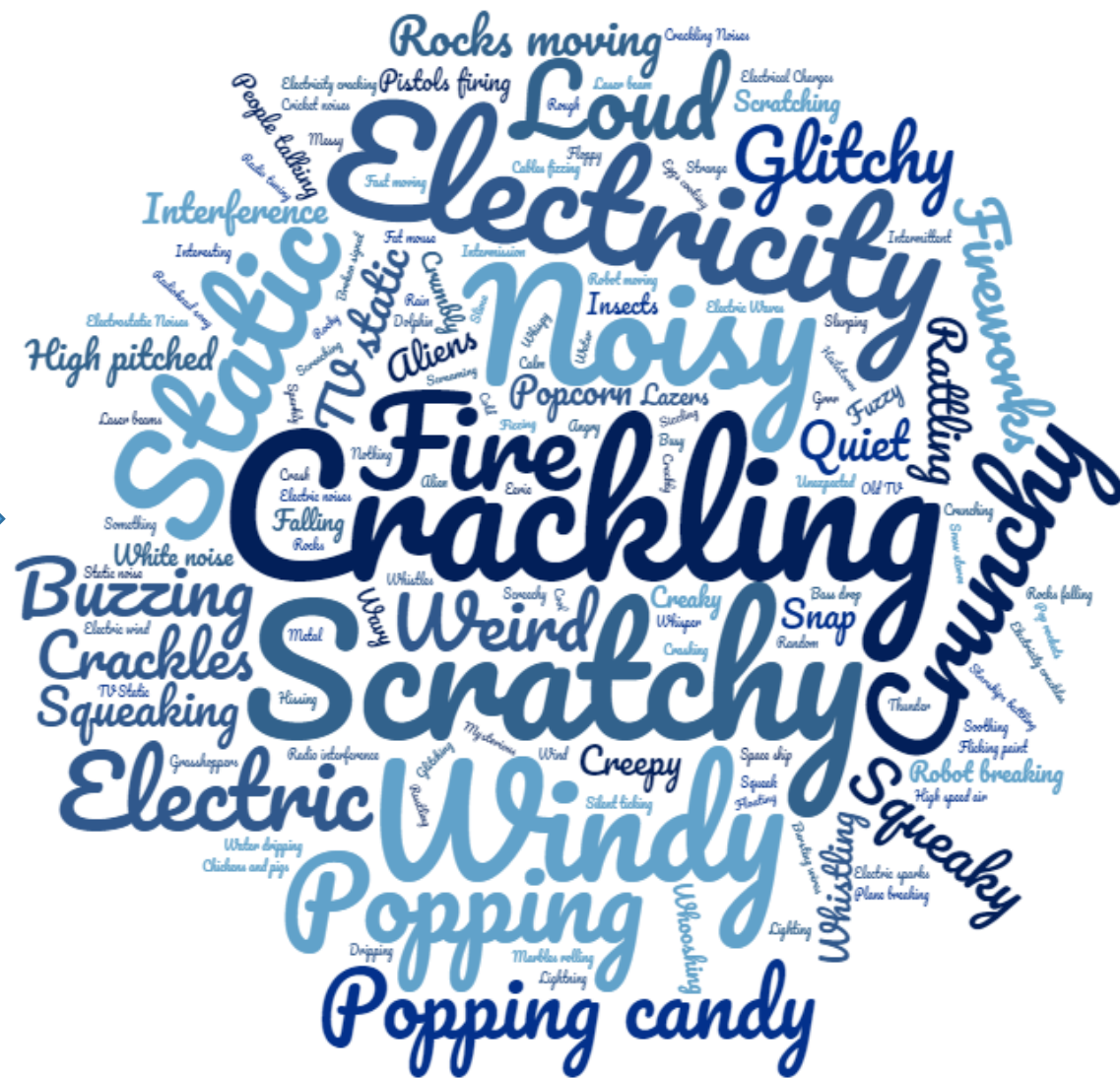
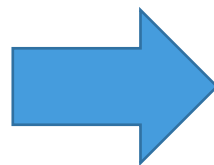
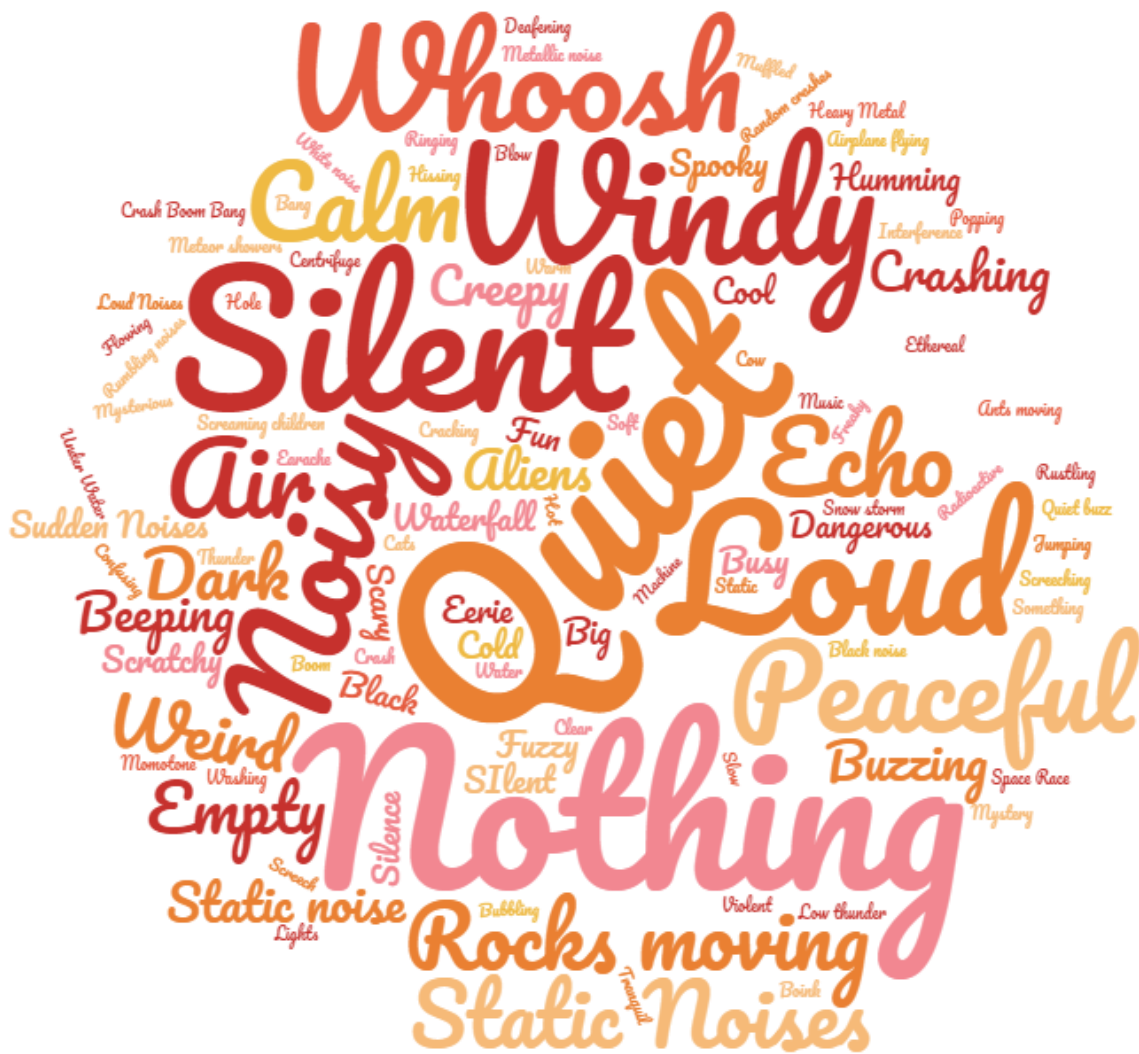
[Click
to
listen](#)

The layout

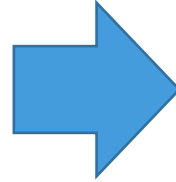


[illegible][illegible][illegible]

Word clouds



Pictures



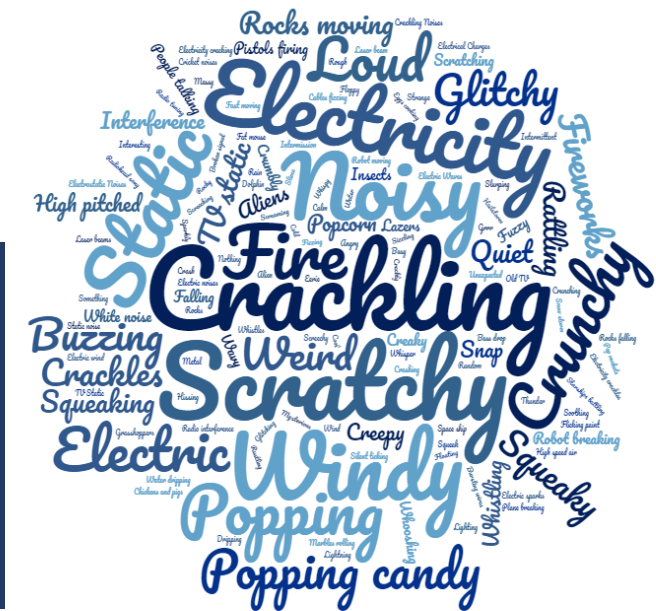
UM, SO WHAT IS YOUR POINT?



Identifying/interpreting patterns in qualitative data

- Identify codes and group by concepts (themes/dimensions)
- Iterate, collect, theorise
- Refine to final conclusions
- Mixed methods researchers quantify codes
[e.g. Sandelowski, 2001, Research in Nursing & Health]

Theory Mostly quiet beforehand ($64 \pm 3\%$ within theme, others perhaps second-guessing due to activity/phrasing) whereas afterwards loud overwhelmingly dominates ($96 \pm 1\%$ of theme)



Quantitative linguistics

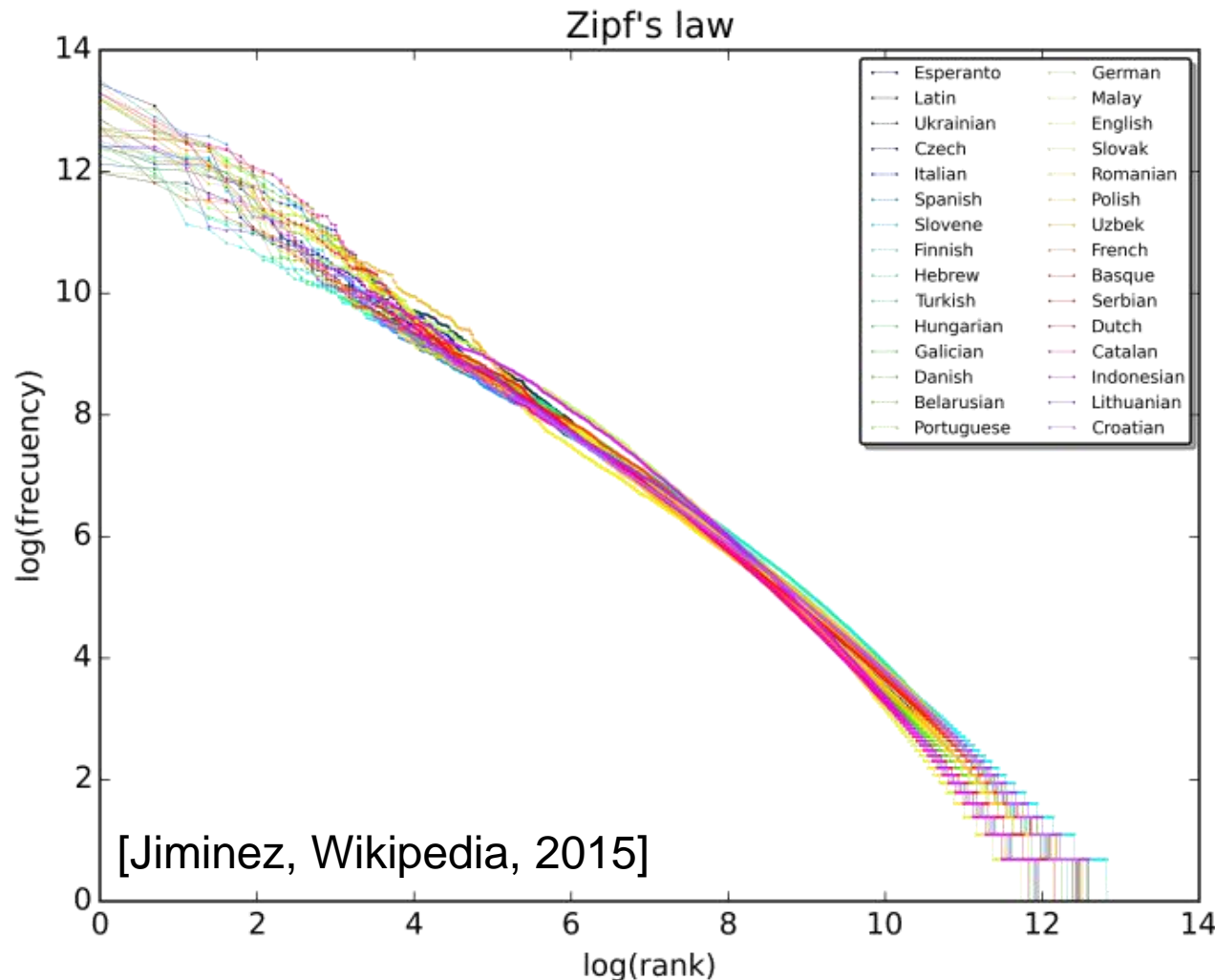
Investigating language using statistical methods

Zipf's law

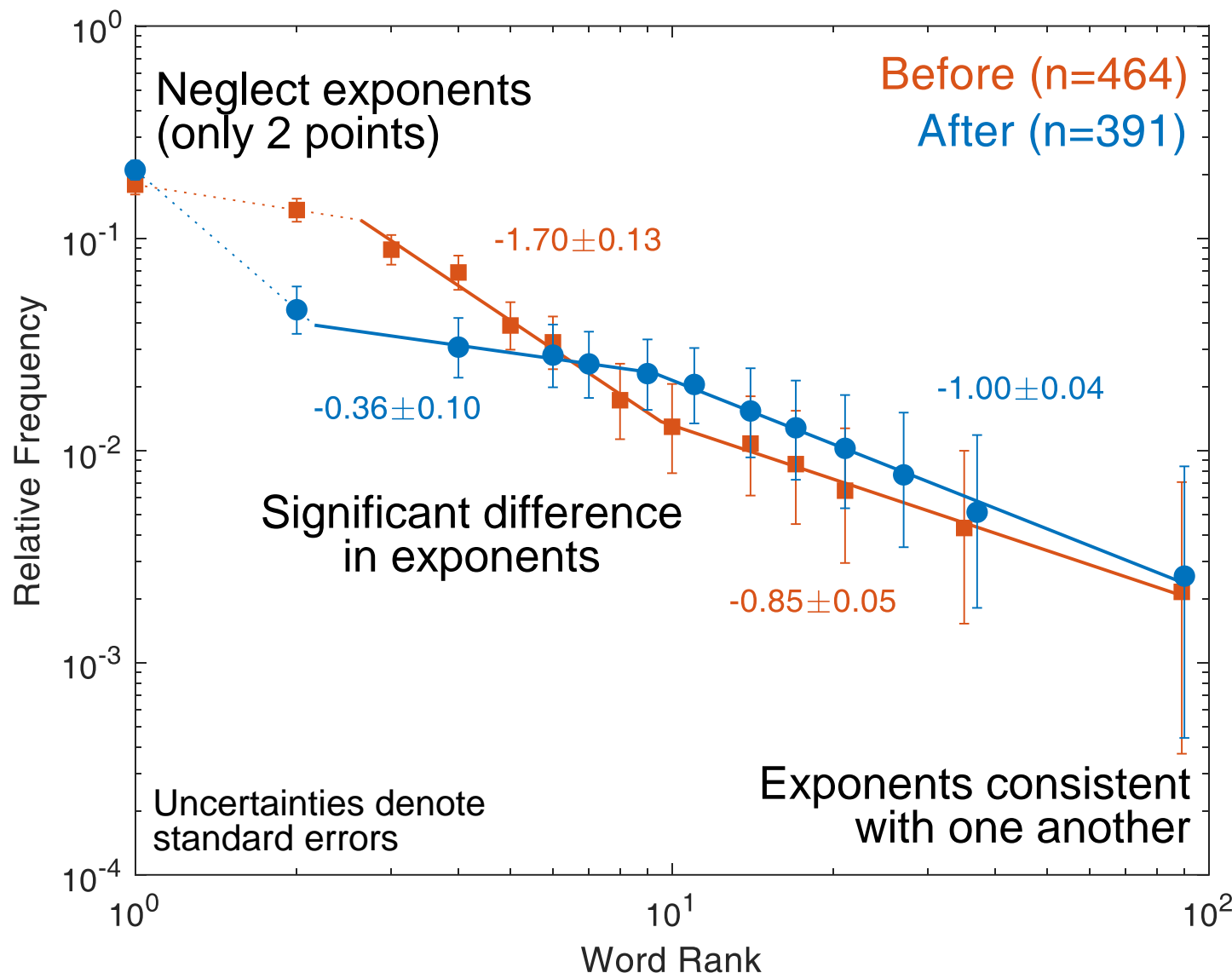
The frequency of words is inversely proportional to their rank, i.e. the statistical distribution is a power law with exponent -1

Holds for all languages as well as other systems (e.g. city size, wealth)

Zipf exponent is a measure of diversity of words and can show evolution of complexity of language in children [\[Baixeries+, 2013, PLOS ONE\]](#)



Zipf's law for soundscape



Piecewise linear regression in log-log rank-frequency plots with optimal number of breaks (maximises fit's adjusted R^2)

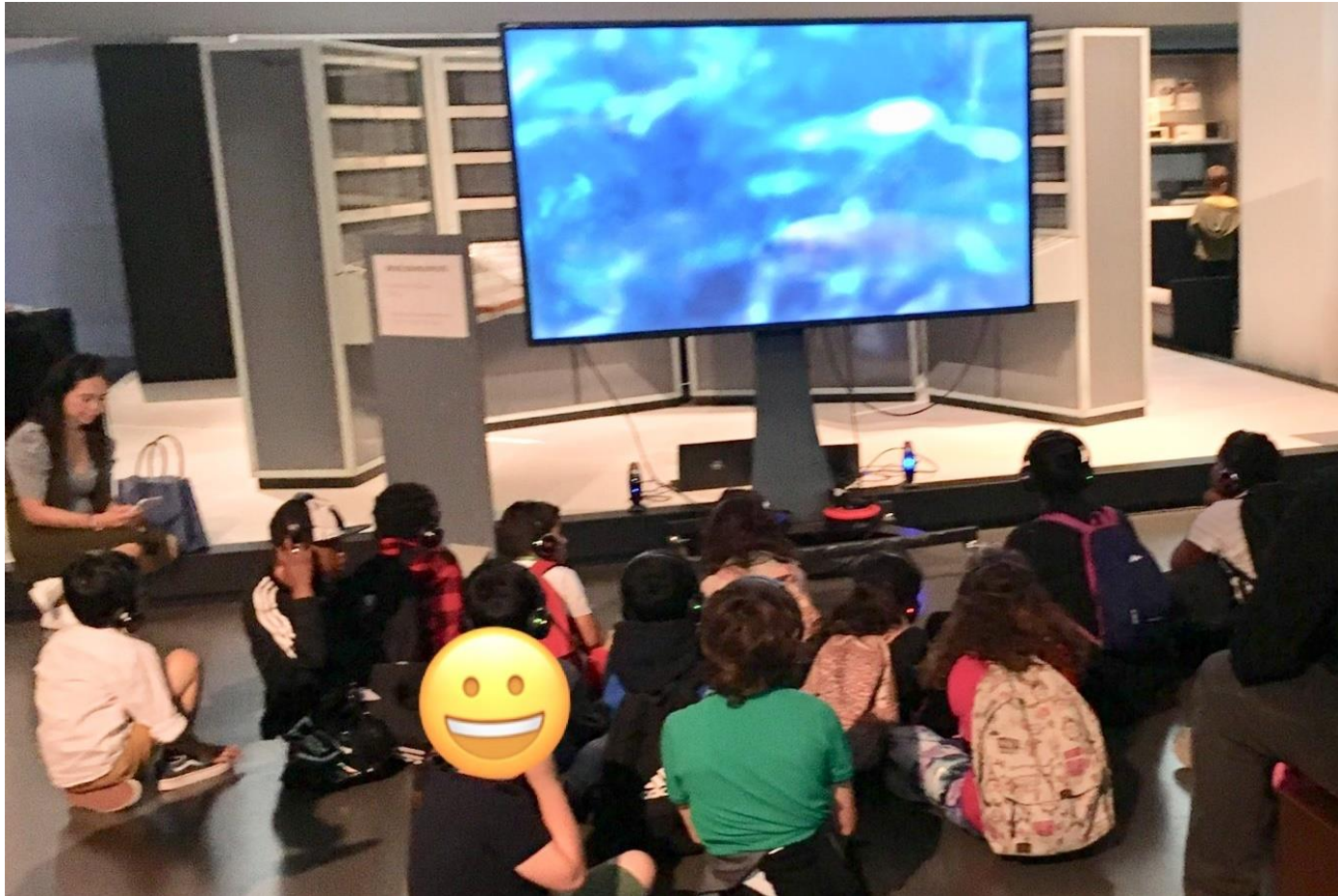
Both distributions follow broken power laws with breaks at similar ranks

Higher rank segments show a greater statistical diversity of words afterwards via change of exponent – participants engaged and reflected

Caveats: Does not apply to the 1-2 highest ranking words

Observations

Many parents opted out (not taking headphones) considering activity just for their children → Remove barriers to entry, e.g. using ambient sound



Few people read the banner stands along the marked path
Not interested? Focused on listening? Logistical factors?

Families surprisingly engaged by artistic film interpretations of sounds, contrary to previous experience with science event programmers and audiences
Archer [in review, Geoscience Comm.]

Perhaps gained this attention because it was quite different?

Conclusions

Challenges in appropriately evaluating drop-in activities, especially trying to demonstrate change, largely due to their transient nature



Space soundscape using pre- and post- graffiti walls

Thematic analysis show change in conceptions of space from before to after, e.g. quiet → loud

Quantitative linguistics (Zipf's law) demonstrates increased diversity of responses after activity – reflection upon and engagement with space