## Demonstrating change from a drop-in engagement activity through pre-and post- graffiti walls:

Thematic analysis and quantitative linguistics applied to a soundscape exhibit


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## Drop-in engagement activities



QMUL Festival of Communities is an example of an engagement event built out of numerous drop-in activities

## Take many forms

- Hands-on activities
- Demonstrations
- Stalls
- Performances
- Exhibitions


## Necessarily transient

- Engagement occurs over only a few minutes
- People arriving at different times


## Sit within larger events

- People hooked to engage with activity there-and-then
- Fit within logistics of event

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## Challenges with evaluating drop-in activities



Methods like questionnaires are inappropriate

Impact is all about change Evaluation is used for evidence to demonstrate this change

## Evaluation should be:

- Commensurate to the depth engagement
Appropriate for the engagement experience
BUT drop-in engagement activities are transient

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BUT can you still demonstrate change?

## Soundscape experience

Funded by University of London

Aimed at young families during school holiday visiting the Science Museum in London, UK
Participants experience the ultra-low frequency sounds of near-Earth space made audible via wireless headphones


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## The layout

## Entrance

$\square$| Table, post-it notes, |
| :--- |
| pens, headphones |

## Creative Short Films

$\square$

Pre- graffiti wall


Undergraduate Ambassadors


Banner stands $\square$ Post- graffiti wall

## Pre－and Post－Graffiti Walls

For both graffiti walls participants asked to reflect on their thoughts about what space is like（though some required further prompting）by writing or drawing

Undergraduates attracted participants， posed the question，and explained the soundscape activity

Researchers posed the same question at the end and talked to participants about their reflections and the science
Integrated evaluation with potential to demonstrate change


## Pictures

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## Thematic analysis

## Identifying/interpreting patterns in qualitative data

Rather than pre-existing 'codes' allow them to emerge from data, so-called 'grounded theory'

- Identify codes and group by concepts (themes/dimensions)
- Iterate, collect, theorise
- Refine to final conclusions
- Mixed methods researchers quantify codes
[e.g. Sandelowski, 2001, Research in Nursing \& Health]
Example theme: VOLUME (73 $\pm 2 \%$ pre, $71 \pm 2 \%$ post)
Codes 1. Quiet, 2. Loud (including synonyms)
Theory Mostly quiet beforehand ( $64 \pm 3 \%$ within theme, others perhaps second-guessing due to activity/phrasing) whereas afterwards loud overwhelmingly dominates ( $96 \pm 1 \%$ of theme)

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Other themes: common space objects, electricity etc.


## Quantitative linguistics

Investigating language using statistical methods

## Zipf's law

The frequency of words is inversely proportional to their rank, i.e. the statistical distribution is a power law with exponent -1

Holds for all languages as well as other systems (e.g. city size, wealth) Zipf exponent is a measure of diversity of words and can show evolution of complexity of language in children [Baixeriest, 2013. PLOS ONE]


## Zipf's law for soundscape



Piecewise linear regression in log-log rank-frequency plots with optimal number of breaks (maximises fit's adjusted $\mathrm{R}^{2}$ )

## Both distributions follow

 broken power laws with breaks at similar ranksHigher rank segments show a greater statistical diversity of words afterwards via change of exponent - participants engaged and reflected

Caveats: Does not apply to the 1-2 highest ranking words

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## Observations

Many parents opted out (not taking headphones) considering activity just for their children $\rightarrow$ Remove barriers to entry, e.g. using ambient sound


Few people read the banner stands along the marked path Not interested? Focused on listening? Logistical factors?

Families surprisingly engaged by artistic film interpretations of sounds, contrary to previous experience with science event programmers and audiences Archer [in review, Geoscience Comm.]
Perhaps gained this attention
because it was quite different?

## Conclusions

Challenges in appropriately evaluating drop-in activities, especially trying to demonstrate change, largely due to their transient nature


## Space soundscape using preand post- graffitit walls

Thematic analysis show change in conceptions of space from before to after, e.g. quiet $\rightarrow$ loud

Quantitative linguistics (Zipf's law) demonstrates increased diversity of responses after activity - reflection upon and engagement with space

