



Quality management personal education and certification

Jelko Urbančič

Slovenian Water Agency and Slovenian Association for Quality and Excellence

The EOQ and partner organizations provide an excellent system for education and certification. The goal of all their activities is to achieve mutual recognition of qualifications within Europe, hence, the registration and certification of EOQ certified professionals. There are more than 25 schemes of personal certification. The “Quality manager” is the most common and widely spread. The training programme and certification is provided in national language in 16 European countries.

The training programme and certification is provided by separate bodies ensuring independence of certification process.

The paper discuss about training and certification from the point of candidates and also gives some information regarding regulation of the programme and the process as a whole.